

**Annex No. 2 to the GTC – Complaint Form**

Fill in this form and send it to the Contractor if you want to exercise your right of liability for defects.

Exercising the right of liability for defects

To (recipient): .....

I hereby exercise my right of liability for defects in this service:

Date of conclusion of the Contract:

Name and surname:

Address:

E-mail address:

The service that is being complained about:

Description of service defects

Suggested method for handling the complaint:

At the same time, I request a confirmation of the claim stating when I exercised this right, what is the content of the claim, what method of claim settlement I require, together with my contact details for the purpose of providing information on the claim settlement.

Date: .....

Signature:.....